



CHIROPRACTIC WELLNESS ASSOCIATES

8913 Clement Avenue
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February 18, 2011

.Jack and Steve Taormino.
CC&A Website Design
3802 Meghan Dr. Suite 2J
Baltimore Md. 21236

Dear Jack and Steve:

Letter of Recommendation

I felt compelled to write your company this letter after dealing with you gentlemen regarding my new company website. I want people to know what a pleasurable experience it was to have worked with you. The entire process was professional and well organized from the initial sales call by Jack right up until the final changes by Steve before the launch of the site. The project management was smooth and well thought out. The way things were explained was easy to understand even for someone, like me, who isn't technologically savvy. I felt confident throughout the whole process that my needs were going to be met and when the site was ready to be launched it actually exceeded all of my expectations. I never thought that having a website that looks and functions as well as mine does, was going to be as easy, affordable and enjoyable a process as the one you two have provided me.

Since the initial launch, I have had several additions made to the body of the text and moved or changed some of the graphics. Steve has been extremely responsive with most changes occurring within a few hours and none taking more than 12 hours, despite one instance in particular where my email containing my request was sent late on a Friday evening. I have gotten a lot of feedback from fellow Chiropractors on the site and all of it has been positive. One of my close friends who has a very successful practice in the Philadelphia area even went so far as to say that he felt "drawn in" by it and that he "didn't want to leave". Many of my patients too, have commented and everyone is impressed. It has streamlined my new patient process because patients have the ability to download forms and have them filled out prior to walking in the door, which has cut down on their total time in the office which has allowed me to be far more productive.

I am a person who enjoys spending time on the internet and I view a lot of websites. I have confidence that my company website is as functional, well laid out, and visually pleasing as any I have seen to date. I know there are a lot of website design companies out there and I have had consultations with a few, but I did not feel comfortable about a website until dealing with CC&A. I felt like your company was more personal and more able to meet my individual needs than the other companies and I am very thankful to have done business with you.

Sincerely,

Jason V. Walp, D. C.

Principal Member-Chiropractic Wellness Associates